

COURSE OVERVIEWS

Motivation drives performance, but employees also need the right knowledge, skills, and tools to succeed. Developing these capabilities boosts productivity, fosters fulfillment, and sustains long-term growth.



OBJECTIVE

Equip both people managers and individual contributors with the essential knowledge, skills, and practical tools to enhance performance through effective BPI.



BUSINESS PROCESS IMPROVEMENT



CERTIFICATE OF ATTENDANCE: AWARDED BY MYHI3



BPI MODULES

FOUNDATION & DISCOVERY

- Module 1: Introduction to BPI & Motivation
- Module 2: DEFINE (Identifying Opportunities)
- Module 3: MEASURE (Understanding the Current State)

ANALYSIS, SOLUTIONS & SUSTAINING CHANGE

- Module 4: ANALYZE (Finding the Root Causes)
- Module 5: IMPROVE (Designing the Solution)
- Module 6: CONTROL (Sustaining the Gains & Reward Pathway for motivation)



BPI OUTCOMES

PARTICIPANTS WILL BE ABLE TO:

- Apply BPI concepts, tools, & techniques in daily work.
- Complete a process improvement project within 6 months, showing measurable benefits.
- Coach & support colleagues in using the same methodology for their development.

ABOUT TRAINER: DR. N. EWEN NENDI

CEO & Founder of Hi3 HRapps Sdn Bhd

Dr. Ewen, DBA, designs and implements programs for Local & International clients. Prior to founding his own company, he was a HR Practitioner with several MNCs & local corporate for more than 30 years. He held several Senior HR Position. And rose through the ranks to Site Director & Regional Director.

He holds a Bachelor Degree in Economics, Master in Human Resource Management & Business Administration prior to his doctoral research in the area of Psychological Contract from UUM.

He is a HRD Corp Accredited Trainer, certified trainer for 6-Sigma, EICC Lead Auditor, Leonard Personality Inventory and Personal Resilient Advantage for Stress Transformation.

