



2 Days

Leadership Imperative

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Program Introduction

This intensive two-day course is tailored for front-line managers, or first-line manager or supervisor who are responsible for leading and overseeing the day-to-day operations directly. The course aims to equip participants with essential leadership skills and strategies to effectively manage their teams, optimize performance, and drive results. Through interactive sessions, practical exercises, and real-world case studies leading by 30+ years HR professional, participants will develop the confidence and competence needed to excel in their leadership roles.

Program Objective

By the end of this two-day course, participants will have gained a comprehensive understanding of front-line leadership essentials and acquired practical skills to excel in their roles. They will be equipped with effective communication strategies, conflict resolution techniques, team-building skills, and emotional intelligence competencies necessary to lead their teams to success.

Program Details

DAY 1

Module 1 : Foundation of Front-line Leadership

Module 2 : Leadership Model & Leadership Styles

Module 3 : High Performance Through Team Engament

DAY 2

Module 4 : High Performance Through Conflict Resolution

Module 5 : Leading with Emotional Intelligence (EQ)

Module 6 : Developing EQ

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Trainer's Profile



Dr. Ewen, DBA, is the CEO and Founder of Hi3 HRApps Sdn Bhd . He designs and implements programs for Local & International clients. Prior to founding his own company, he was a HR Practitioner with several MNCs for more than 30 years, namely, Quantum Storage, Iomega, Dell Computer, Smart Modular. He held several Senior HR Position. And rose through the ranks to Site Director & Regional Director.

He holds a Bachelor Degree in Economics, Master in Human Resource Management & Business Administration prior to his doctoral research in the area of Performance Psychology. He is a certified trainer for 6-Sigma, EICC Lead Auditor, Leonard Personality Inventory and Personal Resilient Advantage for Stress Transformation.